



SANTÉ COMMUNITY
PHYSICIANS

MEMORANDUM

DATE: March 1, 2019
TO: Santé Specialty Care Physicians and Office Managers
FROM: Kelly Lilles, Director, Physician Services
RE: Direct Medi-Cal Agreement

You are receiving this communication because our records indicate you have executed a Medi-Cal addendum with Santé Community Physicians.

We are pleased to announce that effective March 1, 2019, Santé Community Physicians has entered into a direct Medi-Cal Agreement with Health Net, CalViva Health California Medi-Cal. The Health Net Cal-Viva ID cards will reference "**Santé Community Physicians Capitated**" as the PPG (see below sample ID for reference).

CalViva Health
California Medi-Cal



Name:
CIN:

Issue Date: 01/31/19
Enrollment Date: 04/01/15

You have selected the following medical group. In order to be covered by CalViva Health, all medical and hospital services must be rendered or authorized by:

SANTE COMMUNITY PHYSICIANS CAPITATED

PCP Name:
PCP Address:

PCP PHONE:
Effective date with PCP: 03/01/19

Office Copay: \$0

Rx BIN 004336

Rx PCN 'HNMC'

CVS Caremark

HPC 315

This new Medi-Cal agreement gives Santé delegation for Utilization Management, Customer Service and Claims processing.

For customer service, please call (559) 228-4466

Fax Prior Authorization requests to Santé Medi-Cal at (559) 228-4521

For claims submission, please send to:

Santé Community Physicians
CalViva Health
P.O. Box 45021
Fresno, California 93718

Similarly, the existing Santé Community Physicians Fee-For-Service PPG which will remain and operations will continue as usual. If the ID card identifies "Santé Community Physicians FFS" as the PPG, please submit claims and authorization inquiries to Health Net and refer members to the Health Net Customer Service hotline as needed (see below sample ID card)

CalViva Health
California Medi-Cal



Name: [Redacted]
CIN: [Redacted]

Issue Date: 12/05/18
Enrollment Date: 04/01/15

You have selected the following medical group. In order to be covered by CalViva Health, all medical and hospital services must be rendered or authorized by:

SANTE COMMUNITY PHYSICIANS FFS

PCP Name:

PCP Address:

PCP PHONE:

Effective date with PCP: 01/01/19

Office Copay: \$0

Rx BIN 004336

Rx PCN 'HNMC'

CVS Caremark

HPC 315

Should you have any questions or concerns, please do not hesitate to contact the Santé Managed Care Department at (559) 226-6800.