



SANTÉ COMMUNITY
PHYSICIANS

MEMORANDUM

DATE: June 3, 2019

TO: Santé Community Physicians: Health Net Medicare Providers

FROM: Kelly Lilles, Director, Physician Services

RE: Health Net Medicare Advantage HMO

This communication is for physician practices that are contracted with Santé Community Physicians for the Health Net Medicare Advantage HMO line of business.

Effective January 1, 2019, Community Medical Centers has taken responsibility of the following types of services:

- Acute Inpatient
- Inpatient Rehabilitation Facility
- Ambulance/Transportation
- Chemical Dependency
- Dialysis
- Durable Medical Equipment
- Home Health
- Home Infusion
- Hospice
- Lithotripsy
- Orthotics/Prosthetics
- Outpatient Surgery
- Radiology
- Skilled Nursing Facilities

For services listed above, please refer your patient to CMC contracted providers (see attached ancillary list) and submit claims to:

Community Medical Centers
P.O. Box 45016
Fresno, CA 93718

For customer service and authorization, please call (559) 228-5410. Please note that non-contracted providers must obtain prior authorization and enter into a Letter of Agreement (LOA) prior to the provision of services.

For claims inquiry, please call (855) 371-7514.

If you are aware of non-contracted ancillary providers who are interested in becoming a contracted provider, please contact Elizabeth Mehrtash in the Managed Care Department at (559) 228-4235.