



## MEMORANDUM

**DATE:** November 25, 2020

**TO:** Santé Physicians

**FROM:** Kelly Lilles, Director, Physician Services & Education

**RE:** UnitedHealthcare COVID Testing for HMO Commercial Essential Workers Only

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Beginning November 1, 2020 to May 14, 2021, UnitedHealthcare will retain financial responsibility for COVID-19 Diagnostic Testing for **HMO Commercial Essential Workers ONLY**. Providers of service should submit COVID-19 Diagnostic Testing claims directly to UnitedHealthcare for processing. Claims **MUST** be submitted electronically to **UnitedHealthcare West or UnitedHealthcare of CA using payer ID 87726**.

*Essential Worker is defined as any of the following: a person working in the health care sector who has frequent interactions with the public or with people who have or have been exposed to COVID-19, a person who provides care to an elderly person or a person with disability in the home, a person in a congregate care facility, a person working in the retail or manufacturing sector who has frequent interactions with the public, a person working in the emergency service sector who has frequent interactions with the public, a person working in the food service who has frequent interactions with the public, a person working in the agricultural sector who has frequent interactions with the public, a person working in the public transportation sector who has frequent interactions with the public, a person working in a correctional facility and a person working in the education sector who has frequent interactions with students or the public.*

For questions or concerns, please call the Santé Customer Service Department at (559) 228-5410.