

MEMORANDUM

DATE: January 20, 2020

TO: Santé Community Physicians

FROM: Valentine Villaluz, Supervisor, Physician Services and Education

RE: Anthem Blue Cross Covered California

Effective January 1, 2020, Santé Community Physicians and Anthem Blue Cross entered into a contract agreement for the Anthem Blue Cross Covered California product.

What this means for Primary Care Physicians?

- If you have established patients who are currently enrolled in Anthem Blue Cross Covered CA, these patients can contact Anthem Blue Cross and select Santé Community Physicians as their IPA to gain access to Santé Community Physicians Specialists.
- If an Anthem Blue Cross Covered CA enrollee is currently seeing a non-Santé PCP, the Anthem Blue Cross Covered CA enrollee can change to a Santé PCP to utilize and be assigned to the Santé Community Physicians network. The enrollee must contact Anthem Blue Cross to make this change.
- Having this contract will allow more Covered CA options utilizing the Santé Community Physicians network during the Annual Election Period beginning October 2020.

What this means for Specialty Physicians?

- You will begin seeing referrals of Anthem Blue Cross Covered CA enrollees under Santé Community Physicians.
- Since Santé Community Physicians is not the only IPA holding a contract with Anthem Blue Cross, we recommend that you verify eligibility and IPA assignment for each Anthem Blue Cross Covered CA patient.

If you have any questions concerning this contract, please contact Santé's Customer Service Department at (559) 228-5410.