



MEMORANDUM

DATE: February 17, 2021
TO: Santé Physicians - Specialist
FROM: Kelly Lilles, Director, Physician Services
RE: Second Notice- Sequoia PACE is now WelbeHealth

This Memorandum is a follow up from a previous communication dated on November 23, 2020 regarding Sequoia PACE, now being called WelbeHealth. Effective September 1, 2020, the Sequoia PACE program began operating formally as **WelbeHealth Sequoia PACE**. WelbeHealth is a Program of All-inclusive Care for the Elderly (PACE) and serves as the member's Primary Care Provider (PCP). WelbeHealth Sequoia PACE is contracted and will have access to Santé specialists. PACE will reimburse providers at 100% RBRVS for Medicare members and 135% of Medi-Cal rates for Medi-Cal members.

All authorizations and referrals are handled by WelbeHealth. All paper claims must be submitted on CMS-1500 or UB-04 claim forms and mailed to the address below. Claims may also be submitted electronically to the Payor ID.

Peak TPA

Re: Sequoia PACE

Tampa, Florida 33630-3760

ELECTRONIC PAYER ID: 27034

Attached is the WelbeHealth Provider Manual Digest for your reference. This manual includes frequently asked questions that will address most of your inquiries including claims, authorizations and referrals.

For more questions, you may email Lesette Hernandez at lesette.hernandez@welbehealth.com or call at (209) 636-0887.

For reimbursement questions, please contact Jon Edwards at JEdwards@santehealth.net.