



TRICARE® West Region
Provider Education



May 2022

Telehealth Place of Service Codes Updated

Dear Provider,

As of May 26, 2022, TRICARE has adopted a recent change to telehealth place of service (POS) codes that went into effect for the Centers for Medicare & Medicaid Services (CMS) on April 1, 2022, concerning dates of service on or after Jan. 1, 2022. An additional POS code was added to the telehealth category to offer providers greater specificity when billing for telehealth encounters. For more information on CMS POS codes, visit [CMS.gov](https://www.cms.gov) > Medicare > Place of Service Codes (located in the Coding section) > Place of Service Code Set.

Place of service telehealth codes

- **POS 02 – Telehealth Provided Other than in Patient’s Home:** Health care services delivered through video conferencing technology in a setting outside of the beneficiary’s home.
- **POS 10 – Telehealth Provided in Patient’s Home:** Health care services delivered through video conferencing technology in the beneficiary’s home.

Telehealth and TRICARE

The use of secure video conferencing to deliver medically and psychologically necessary services to beneficiaries is covered by TRICARE. Providers should use one of the appropriate telehealth modifiers (95, GT or GQ) when billing POS 10. For more information on coverage and requirements, refer to TRICARE Policy Manual, Chapter 7, Section 22.1, or visit www.tricare-west.com > Provider > Benefits and Copays > Benefits A-Z > Telemedicine Services.

Thank you for your continued partnership in caring for military service members, retirees and their families.

Sincerely,

Health Net Federal Services, LLC

Proudly Supporting Our Nation’s Heroes and Their Families

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