

Help Ensure Medi-Cal Patients and Their Families Stay Covered

Remind them to update their contact information

Counties will soon be contacting Medi-Cal enrollees with important information to renew Medi-Cal benefits.

Important actions for Medi-Cal patients

Please talk with your Medi-Cal patients about taking the steps below:

- **Update their contact information** – Make sure their mailing address, phone number and email address are current.
- **Sign up for updates** – Create or check their online account to get general updates about Medi-Cal renewals through email and text messages.
- **Check their mailbox** – Look out for a letter from the local county office about their Medi-Cal coverage. If they get a renewal form, fill it out and return it right away by mail, phone, in person or online.

Refer patients to **KeepMediCalCoverage.org** for more details on how to update their contact information and sign up for updates.

Additional information

A list of county office addresses, phone numbers and websites are available at dhcs.ca.gov/col.

If you have questions regarding the information contained in this flyer, contact CalViva Health at 888-893-1569.



Scan for county-specific
contact information



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